



rev 5.0

ON-JOB APPLICATION AND LEARNING SUPPORT

Most participants leave a workshop with many improvement ideas. Although they may wish to change, the lack of support systems on the job often frustrates skill application and subsequent productivity improvement. *Powerful Professionals* workshop offers a number of methods for assisting both participant and organization to get a ‘return on investment.’

Before the workshop: Preparing the learner and system	During the workshop: Learning new models and skills	After the workshop: Applying the skills and supporting change	Follow-through: Ensuring a return on investment
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For the Participant:

<ul style="list-style-type: none"> • Pre-workshop welcome package • Webinars • Pre-reading from <i>Powerful Professionals</i> book • <i>Powerful Feedback</i> client/customer service 360 survey invitation • Web Site resources at Powerful2Lead.com 	<ul style="list-style-type: none"> <input type="checkbox"/> Customized participant <i>Application Fieldbook</i> <input type="checkbox"/> On-job application & simulation sessions <input type="checkbox"/> Checklists & worksheets <input type="checkbox"/> Benchmarking information <input type="checkbox"/> Action planning <input type="checkbox"/> <i>101 Application Ideas Checklist</i> <input type="checkbox"/> <i>Powerful Feedback</i> survey Individual Report 	<ul style="list-style-type: none"> ➤ Application plans <ul style="list-style-type: none"> - from the workshop skills - from the 360 feedback report ➤ Meeting with supervisor/manager ➤ Desktop On-job Application Reminder ➤ Webinars ➤ Reading and group discussion from <i>Powerful Professionals</i> book ➤ Resources on the Powerful2Lead.com web site ➤ Coaching services 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Webinars <input checked="" type="checkbox"/> Follow-up <i>Powerful Feedback</i> client/customer service survey <input checked="" type="checkbox"/> Consulting services <input checked="" type="checkbox"/> Other leadership skill-building workshop modules
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For the Manager/Supervisor/Team Leader:

<ul style="list-style-type: none"> • <i>Powerful Professionals</i> book with 101 Coaching Tips Checklist • <i>Powerful Feedback</i> client/customer service survey • Workshop customization from 17 integrated modules. • “Pre- and Post-Skill Building Support” checklists 	<ul style="list-style-type: none"> <input type="checkbox"/> <i>Powerful Professionals</i> book with 101 Coaching Tips Checklist <input type="checkbox"/> <i>Powerful Feedback</i> client/customer service survey Group Report: <ul style="list-style-type: none"> - group skill strengths - group skill needs 	<ul style="list-style-type: none"> ➤ Individual or group participant meetings ➤ <i>Powerful Professionals</i> book with 101 Coaching Tips Checklist ➤ Benchmarking information ➤ 360 survey analysis and recommendations ➤ Resources on the www.Powerful2Lead.com web site ➤ Coaching services 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Follow-up <i>Powerful Professionals Feedback</i> client/customer service survey <input checked="" type="checkbox"/> Coaching services <input checked="" type="checkbox"/> Consulting services
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